



Buttercups Sanctuary for Goats

Accessibility Statement September 2016



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.



Access Statement for Buttercups Sanctuary for Goats (Completed September 2016)



Introduction

Nestled in the Kent countryside that is Boughton Monchelsea, in a peaceful setting of ancient parkland, lies Buttercups Sanctuary for Goats, home to around 150 rescued individuals. Located only 4.2 miles from the county town of Maidstone, you will encounter a gentle slope upon arrival which leads down into an open field and onto the stable yard.



The site also contains access friendly WC facilities and tea shop found in a fenced-off area. There is also a secure area for feeding the goats through a fence for those not wishing to feed the goats in the open parkland. Staff and volunteers are always on hand should you require any assistance.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01622 746420 or email enquiries@buttercups.org.uk.

Pre-Arrival

- For details and a map of how to reach us, please visit our website.
- The nearest train station is Maidstone West (4.6 miles). There is a taxi service located just outside the station called 'Express Cabs' (Tel: 01622 222222).
- Staplehurst Station is located on the other side of the Sanctuary (5.2 miles) and may be more useful if you are travelling an area south of our location. The local taxi service 'Aba Crystal' is available to pick up from this station (Tel: 01580 893464).
- Due to our rural location, the bus service is too infrequent and not near enough to make this a realistic travelling option.



Car Parking and Arrival

- Parking is available on-site, less than 50 yards from the main entrance.
- Easy access parking is also available at no extra cost, approximately 12ft from the main entrance.
- The surface from the car park to the main entrance is level hard-standing.
- Access to the site is gained via two small wooden gates, which open manually outward (1303mm/51 inches wide and 1252mm/49 inches wide).



Main Entrance, Reception and Ticketing Area

- The ticketing area and main entrance are on a step free, level hard-standing surface.
- Payment is made via a simple donation box located next to the first entrance gate.



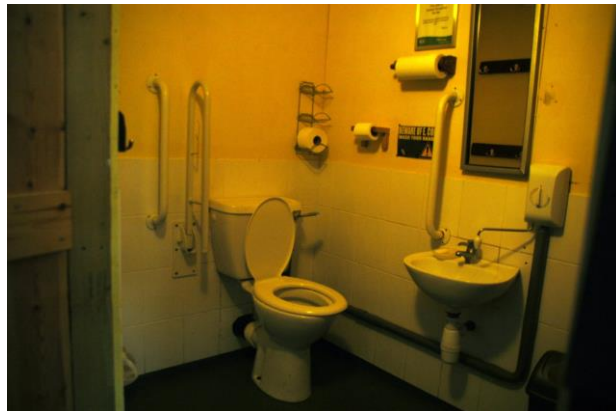


Attraction (displays, exhibits, rides etc.)

- Guided tours are available upon request.
- Seating is available throughout the park land and in front of the tea room.
- There are a number of floor surfaces throughout the Sanctuary, including a grass field, concrete and linoleum flooring. The floor does get a little uneven in places in the parkland and in the stable yard, but by enlarge the site is relatively level with no steps throughout.
- The stable entrances are 1090mm/43 inches wide.
- Standard wall lighting is available when not enough natural light is coming through the windows.

Public Toilets

- Public toilets are located at the back of the stable yard with level access (there are signs to indicate location).
- Toilets have a level floor and are available at all times with wash basins available for all.
- 'Doc M' toilet available on site, with a grab rail located to the right of the toilet itself.
- Entrances are 980mm/38.5 inches wide.





Shop(s)

- A tea shop is located on site with in a secure fenced off area with ramped access (slight lip in door entrance).
- The shop is level throughout, selling a range of souvenirs and hot and cold drinks. Items are displayed on a combination of units and shelving.
- Staff and volunteers available for assistance should it be required.
- The entrance to the tea shop is 914mm/36 inches wide.



Grounds and Gardens

- The main grounds are ancient parkland which contains a small gradually incline, although is mainly level, containing a handful of trees.
- Open land containing no designated path ways.
- There is a small outdoor seating area located in front of the tea room, with benches spread throughout the park land.



Additional Information

- Trained assist dogs welcome with water bowls available upon request.
- A range of signs are also used with a clear bold font.





Future Plans

- We are planning to provide more information signs soon.
- The surface of the car park is to be improved to make it more resistant to changes in weather.

Contact Information

Address: Buttercups Sanctuary for Goats, Wierton Road, Boughton Monchelsea, Maidstone, Kent, ME17 4JW

Telephone: 01622 746420

Email: enquiries@buttercups.org.uk

Website: www.buttercups.org.uk

Grid Reference: Latitude - 51.221117 Longitude - 0.551625

Hours Of Operation: 12.00pm - 4.00pm